



GUAM WATERWORKS AUTHORITY

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**IFB No. 2025-12
 Internet, Point-to-Point (MPLS), DSL, and Communication Services
 Response for Inquiries No. 4**

This document addresses inquiries regarding IFB 2025-12. It provides clarifications and additional information for informational purposes. In the event that any responses result in modifications to the bid documents, they should be considered as amendments to the original IFB 2025-12.

QUESTION/INQUIRY AS SUBMITTED:	GWA RESPONSE:
Questions from March 21, 2025	
1. Referencing Page 7, Technical specifications for line items number 2.1 all the way through 4.68. 4th item, vendor must have direct 24. 7 access to the central office without having to go through a third party to avoid any access issues. This is central offices for the vendor, correct?	This requirement is intended to maintain GWA's network up time at 99.9% availability. In the event of a service outage, delays in accessing the central office (CO) can extend the downtime. To minimize this risk, we are requesting that the ISP have direct 24/7 access to the central office in order to respond to and resolve issues in accordance with the agreed Service Level Agreement (SLA). This requirement applies to any vendor-owned or vendor-utilized co-location or central office facility involved in the service delivery—not GWA facilities.
2. Please advise if there is a central router to facilitate all your routing? And then is the router managed by the isp? Is that route managed by the vendor or by GWA?	Yes, there is a central router and is managed by the ISP.
3. Please Confirm: Is there a specific dynamic routing preference that you guys have for both your WAN and Lan?	No, provided that its efficient, flexible, scalable, secure and compatible with our existing network.
4. Please Confirm: On your Firewall is there a central firewall that you guys have in place to provide the overall security in the Nat? Additionally, would this be managed by GWA or would the vendor have to provide that this.	Yes, it is managed by GWA
5. Please Confirm: Whether the LAN services for this IFB No. 2025-12 need to be powered by POE?	There is no requirement for POE
6. Referencing to Section 4, Page 12; Wired or Wireless Connection for SCADA: Please advise if Single Static IPs are required for each location. As this is an additional charge.	Static IP is not required, but you can have static IP as optional.
7. Referencing Section 5, Page 14; PREPAID SIM: Please advise if this section is an All or None.	Section 5 will be awarded individually to the lowest, most responsive, and responsible bidder for each line item. Note: Refer to Bid Amendment No. 1, which modifies the requirement from Prepaid SIM Cards to Postpaid SIM Cards.
8. Referencing Section 5, Page 14; Prepaid SIM: GTA offer's unlimited Prepaid plans consisting of Unlimited Talk, Text and Data, with a daily package, a Seven (7) day package, Fifteen (15) day package,	Refer to Bid Amendment No. 1, which modifies the requirement from Prepaid SIM Cards to Postpaid SIM Cards.

	and a Thirty (30) day package. Please advise which unlimited prepaid package is required.	
9.	Referencing Section 5, Page 14 PREPAID SIM: Please confirm if provider must bid for all services from section one to section five? Or will GWA be piecing this out?	Section 5 will be awarded individually to the lowest, most responsive, and responsible bidder for each line item. Note: Refer to Bid Amendment No. 1, which modifies the requirement from Prepaid SIM Cards to Postpaid SIM Cards.
10.	Referencing Section 5, Page 14; PREPAID SIMS: If this will be pieced out, please advise how will the award be made?	Section 5 will be awarded individually to the lowest, most responsive, and responsible bidder for each line item. Note: Refer to Bid Amendment No. 1, which modifies the requirement from Prepaid SIM Cards to Postpaid SIM Cards.
11.	Referencing Section 5, Page 14; PREPAID SIM: Is there a reason why this is going to be Prepaid SIM cards versus a Postpaid Solution?	Refer to Bid Amendment No. 1, which modifies the requirement from Prepaid SIM Cards to Postpaid SIM Cards.
12.	Please confirm how we would tally the total of this bid for the 15%? Is it going to be based on the total cost for section one, total cost for section two, and section three? If so, can we request that GWA provide an updated pricing worksheet for all services to include sections 1,2,3,4 and 5?	The Bid Bond is calculated as 15% of the total bid amount (the total bid amount from sections 1 through 5, multiplied by 15%). Please refer to RFI #3 and the Revised Bid Cost Form, which allows the prospective bidder to total their submissions by section, simplifying the bid bond computation.
13.	Referencing Listing of Locations: Items 1 through 3.12: Can GWA update and indicate the latitude and longitude.	Latitude and Longitude were only required for Section 4, which has since been removed. Please refer to Bid Amendment No. 1.
14.	Referencing Page 43, Non-Gratuity or Kickbacks Affidavit line item 4: Please advise if GWA can revise document to change year from 2024 to 2025.	For this specific solicitation, GWA will allow prospective bidders to strike out "2024" and replace it with "2025."
15.	Referencing Page 44, Ethical Standard Affidavit line item 4: Please advise if GWA can revise document to change year from 2024 to 2025.	For this specific solicitation, GWA will allow prospective bidders to strike out "2024" and replace it with "2025."
16.	Referencing Page 46, Good Standing Affidavit line item 3: Please advise if GWA can revise document to change year from 2024 to 2025. Signed on this ___ day of _____, 2024, before me a Notary Public in and for Guam, personally appeared _____, known to me to be the authorized representative of _____, whose name is subscribed to the foregoing instrument and acknowledged to me that he executed the same as his free and voluntary act and deed on behalf of _____, for the uses and purposes therein set forth. IN WITNESS WHEREOF, I have herunto set my hand and affixed my official seal the date last above written.	For this specific solicitation, GWA will allow prospective bidders to strike out "2024" and replace it with "2025."

Bidders are also notified to visit the GWA website: www.guamwaterworks.org to ensure that any addenda to the bid, answers to questions, and reminders are communicated to all bidders during the solicitation process.



 Miguel C. Bordallo, P.E.
 General Manager *CB*

4/3/2025

 Date