

IFB No. 2025-12
Internet, Point-to-Point (MPLS), DSL, and Communication Services
Response for Inquiries No. 5

This document addresses inquiries regarding IFB 2025-12. It provides clarifications and additional information for informational purposes. In the event that any responses result in modifications to the bid documents, they should be considered as amendments to the original IFB 2025-12.

QUESTION/INQUIRY AS SUBMITTED:		GWA RESPONSE:
Questions from April 4, 2025		
1.	Please advise on the expected delivery date or timeline for installation upon award.	Installation and transition will begin as soon as possible upon award and not later than two (2) weeks. If existing services are already in place, the new solution will be deployed in parallel to ensure continuity. The provider is expected to coordinate closely with GWA to manage the transition and troubleshooting phase, with implementation aligned to the start of a new billing cycle to minimize disruption.
2.	Referencing Section 1 – Internet Connection, please confirm if this section will be awarded exclusively to one vendor, or if multiple vendors may be selected.	Multiple vendors may be selected.
3.	Referencing Section 5 – Prepaid SIM Cards (Pricing Sheet), We noticed that the item description under Section 5 refers to Postpaid SIM Cards. Could you please confirm whether this section pertains to Prepaid or Postpaid SIM cards?	All references in the IFB are amended to read Postpaid.
4.	In reference to the response provided in RFI No. 3, Question 1.0, we kindly request clarification on whether full underground protection is required for all service segments from the Central Office (CO) or Headend to the building, or if GWA will permit a combination of aerial and underground cabling, with only the segment within 10 feet of the building requiring underground protection.	Hardened underground at facilities and plants. No aerial drops.
5.	Please confirm whether the services requested in this IFB are intended to replace existing services, or if they are entirely new and separate from current service contracts. If it is for existing services, please provide the latest invoices of the services GWA currently has.	Where specified, services will replace or enhance existing connectivity. Invoices – please detail which location you are requesting, and we can provide it.

Bidders are also notified to visit the GWA website: www.guamwaterworks.org to ensure that any addenda to the bid, answers to questions, and reminders are communicated to all bidders during the solicitation process.

 Miguel C. Bordallo, P.E.
 General Manager

 Date