



GUAM WATERWORKS AUTHORITY

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RFP 2024-09

Comprehensive Support Services for Applications and Integration Technologies utilized by the Guam Waterworks Authority, Guam Power Authority, Port Authority of Guam, & the Guam International Airport Authority Response to Inquiries No. 1

This addendum serves to revise the previously issued bid documents and/or provides additional information for informational purposes. In cases where the responses below result in modifications to the bid documents, please consider them as amendments to the original RFP 2024-09. The following responses address RFIs received from potential bidders on August 13, 2024, August 15, 2024, and August 16, 2024.

	Questions from August 13, 2024	GWA RESPONSE:
1.	Firstly We're wondering how you came to hear about us – and what factors made you decide to reach out to us?	As a standard part of market research, we became aware of your organization through the Oracle website. Several Oracle Partners within the Oracle ecosystems were contacted about RFP 2024-09. Your participation in the Oracle PartnerNetwork is the reason you were advised of the opportunity to participate in the RFP solicitation.
2.	Are you able to tell me how many other organisations have been approached with this RFP? Are any of these Australian as well?	As of August 15, 2024, the following organizations have been sent the RFP solicitation document: <ul style="list-style-type: none">• Matrix Design Group• Dimension Systems, Inc• Data Management Resources, LLC• Eastern Pacific Engineering & Construction• DXC - Oracle Practice• PWXpress• Prithibi Consulting and Development Services• TM Government Proposal Services• Ndevr Pty Ltd• Fusion5• Oracle• C&A Technology We do not have specific information regarding the geographical location each organization.
3.	Under our partnership agreements with Oracle, Ndevr is unable to manage negotiation or support any procurement processes for Oracle software application	The constraints and clarification provided are noted. The broader focus of the requirement is the provision of services related to the management and optimization of existing

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	licenses for any government organisation, or company outside Australia. (Refer page 20, Section D of your RFP document.) This means we are unable to fulfill this component of your requirements.	software agreements rather than the procurement of specific licenses, although this could also be a provided service. Your agreement with Oracle is not a disqualifying factor based on the requirements in Section D.
4.	Are you able to tell me if you're looking for a service provider than can handle everything? Or if you are you looking for multiple service providers; eg one for JDE, one for Fusion, one for World?	<p>The RFP is structured to select one vendor, who will be awarded up to four separate contracts—one for each organization (GPWPAA). Three organizations are using JD Edwards EnterpriseOne in separate tenancies within Oracle Cloud Infrastructure. The other organization may require implementation services to upgrade from JD World to EnterpriseOne.</p> <p>The selected vendor may be required to provide services for products mentioned in the scope of work section in the RFP.</p>
5.	Are you currently off Oracle support? What version or versions of JDE are you using (incl Tools release info)? Are you able to provide an architecture document/ outline?	<p>The Guam Waterworks Authority (GWA), Guam Power Authority (GPA) and the Port Authority of Guam (PAG) are all current with Annual JDE EnterpriseOne Software Update License & Support.</p> <p>Guam International Airport Authority (GIAA) is under Oracle Sustaining Support for JD World, with access to My Oracle Support but only for existing updates and technical documentation.</p> <p>GWA - Version 9.2, Tools release at 9.2.7.4 GPA - Version 9.2, Tools release at 9.2.6.3 PAG - Version 9.2, Tools release at 9.2.7.4 GIAA - JDE World Software v9.3.1.3</p> <p>An architecture document for GWA only is available after completing a Guam Waterworks Authority Confidentiality and Nondisclosure Agreement. Please request a copy of the NDA from psbids@guamwaterworks.org. GPA architecture is similar and PAG would be less complex.</p> <p>GIAA JD World is an on-premises solution, hosted on IBM Power 10.</p>
6.	What is your current support arrangement? Can you tell me more about the organisational goals?	<p>Guam Waterworks Authority – Managed Services Support</p> <ol style="list-style-type: none"> 1) JDE EnterpriseOne <ol style="list-style-type: none"> a. CNC Management


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		<ul style="list-style-type: none"> b. Database Management c. Infrastructure Management d. Functional Support e. Extensions Support <p>2) Capital Asset Management-Rinami Mobile Application Support</p> <p>3) Content Experience Cloud Support</p> <p>4) Oracle Procurement Cloud Support</p> <p>Guam Power Authority – Managed Services Support</p> <ul style="list-style-type: none"> 1) JDE EnterpriseOne <ul style="list-style-type: none"> a. CNC Management <p>Port Authority of Guam – Managed Services Support</p> <ul style="list-style-type: none"> 1) JDE EnterpriseOne <ul style="list-style-type: none"> a. CNC Management b. Database Management c. Infrastructure Management d. Functional Support e. Extensions Support <p>Please review Section III of the RFP which outlines the scope of the work and provides insight into the objectives and goals of our organizations.</p> <p>If you have questions about the goals and objectives, please ensure they are directly related to the services requested in Section III. This will help us provide relevant and useful information.</p>
	Questions from August 15, 2024	GWA RESPONSE:
7.	<p>On page 3 of the RFP document, it states; “Responses may be delivered by mail or other service to,”</p> <p>Does this extend to digital delivery via email, or must it be a physical, paper copy, via mail, Fedex etc.?</p>	<p>Digital delivery is not allowed. Responses may be delivered by mail or other courier service to:</p> <p>The Guam Waterworks Authority Procurement Office, first floor of Gloria B. Nelson Public Services Building 688 Route 15 Mangilao, GU 96913</p>
	Questions from August 16, 2024	GWA RESPONSE:
8.	<p>It shows that the responses are to be submitted via paper copy</p>	<p>Digital delivery is not allowed. Responses may be delivered by mail or other courier service to:</p>

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	<p>a. Would Guam consider any electronic form for submittal? Does this extend to digital delivery via email, or must it be a physical, paper copy, via mail, Fedex etc.?</p>	<p>The Guam Waterworks Authority Procurement Office, first floor of Gloria B. Nelson Public Services Building 688 Route 15 Mangilao, GU 96913</p>
9.	<p>It also states that 'Deadline for Response: Sept 5'</p> <p>a. Please confirm this is the deadline for when vendors should receive responses to questions?</p>	<p>Yes, responses to all questions will be issued by September 5, 2024.</p>
10.	<p>Lastly, if vendors will receive responses to questions by Sept 5 that leaves only 10 days to review and finalize response.</p> <p>a. We would ask for two weeks after response to questions, in order to provide and accomplish a quality review and response?</p> <p>i. If there are no options for electronic submittals to RFP, we would also ask to have an additional 3 days for mailing in the 1 formal response with 5 copies.</p>	<p>Proposal submission date scheduled for September 16, 2024, at 4:00pm as stated in Amendment No. 1 has been extended to now read September 23, 2024, at 4:00pm.</p>

Bidders are also notified to visit the GWA website: www.guamwaterworks.org to ensure that any addenda to the bid, answers to questions, and reminders are communicated to all bidders during the solicitation process.



 Miguel C. Bordallo, P.E.
 General Manager *MB*

2024.8.16

 Date