



GUAM WATERWORKS AUTHORITY

Gloria B. Nelson Public Service Building | 688 Route 15, Mangilao, Guam 96913

P.O. Box 3010, Hagåtña, Guam 96932

Tel. No. (671) 300-6846/48 Fax No. (671) 648-3290

IFB No. 2024-15 Desktops, Laptops, Tablets and Accessories Response to Inquiries No. 2

This addendum serves to revise the previously issued bid documents and/or provides additional information for informational purposes. In cases where the responses below result in modifications to the bid documents, please consider them as amendments to the original IFB 2024-15. The following responses address RFIs received from potential bidders on April 1st, 2nd 3rd, and 11th, 2024.

	QUESTION/INQUIRY AS SUBMITTED:	GWA RESPONSE:
Questions from April 1st, 2nd, 3rd, and 11th 2024:		
1.	General Specifications for Items 1.0 through 6.0, on page 4 of the IFB specify "Hardware and equipment must be fully assembled and bear the branding of a single manufacturer." Please clarify whether this means a bidder may only propose a single manufacturer for All Items 1 through 6? Or is GWA requiring that only items within a single bid line item must be from a single manufacturer?	Within a single bid line.
2.	IFB Section III Special Terms and Conditions, Item H, on page 23 of the IFB, indicates "'All or None bids" (if specified)'. Please clarify, is this an All or None IFB (i.e. Bidders must bid on all Items 1.0 through 14.0)?	This is not an "All or None bid."
3.	Relative to Item 2.0, specification for "Memory/RAM -16GB Upgradable to 32GB," please clarify:	

	<p>a. Is GWA requiring that the delivered computer include 16GB of memory with the capability to be upgraded by the bidder to 32GB within the contract period? That is, please confirm that this bid item must include the 32GB of RAM with installation by the bidder.</p>	<p>A minimum of 16GB with additional slots for expansion are required to be responsive. Bidder may exceed the minimum specifications.</p>
4.	<p>Relative to Item 2.0, specification for "512GB Solid State Drive with the flexibility to expand storage capacity by adding an extra storage device," please clarify:</p> <p>a. Is GWA requiring that the delivered computer include 512GB SSD with the capability for the bidder to add an additional storage device within the contract period? That is, please confirm that this bid item must include 512GB SSD plus the additional storage device with installation by the bidder. If yes, please state the specification for the additional storage device.</p>	<p>A minimum 512GB SSD Drive with ability to expand storage is required to be responsive. Bidder may exceed the minimum specifications.</p>
5.	<p>Relative to Item 2.0, specification for "(2) USB 2.0 and (3) USB 3.2 Gen1 & Gen2 Ports," please clarify:</p> <p>a. Is GWA requiring quantity (3) USB 3.2 Gen1 AND quantity (3) USB 3.2 Gen2 ports?</p> <p>b. Or is GWA requiring quantity (3) of either USB 3.2 Gen1 ports OR USB 3.2 Gen2 ports?</p>	<p>A minimum of three 3.2 USB ports are required, regardless of the USB generation.</p>
6.	<p>Relative to Item 3.0, specification for "Storage- 512GB Solid State <i>Drive</i> (expandable option to upgrade to 1TB)," please clarify:</p> <p>a. Is this specification requiring one (1) additional slot to add a drive, in addition to the included 512GB?</p> <p>b. Or is this specification requiring a single drive slot containing a single 512GB drive, which can be removed</p>	<p>No.</p> <p>Yes.</p>



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	<p>and replaced with a 1TB option at a later time?</p> <p>c. Is the option for 1TB upgrade to be included in the bidder's price for this item? If so, is GWA requiring that the bidder install the drive?</p>	<p>No; however, Bidder may exceed the minimum specifications.</p>
7.	<p>Relative to Item 3.0, specification for "Display- Minimum 15.0inch FHD (1920x1820)": The 1920x1820 resolution is not a standard resolution for laptops.</p> <p>a. Should this requirement be for display resolution of 1920x1200? If not, please clarify the required resolution.</p> <p>b. A 15-inch display necessarily increases the overall weight of the unit. IFB specification for this item requires "Weight: Less than 3.5lbs" If not, will GWA accept a laptop with a weight>3.5lbs?</p>	<p>Item 3.0 display specification now reads: 1920x1080.</p> <p>Item 3.0 weight specification now reads: Less than or equal to 6lbs.</p>
8.	<p>Relative to Item 4.0, specifications for "Weight- Less than 3.5lbs" and "Case -IP-53 certification and 3-foot drop protection":</p> <p>a. The weight specification points to a laptop market segment typically fulfilled with ultra-light, ultra-thin laptops, and not ruggedized laptops. The durability requirement for this item necessarily increases the weight of the unit. Will GWA accept a laptop with a weight >3.5lbs?</p>	<p>Item 4.0 weight specification is removed.</p>

9.	Relative to Item 4.0, specification CPU - 13th Generation Intel i5-13S00T11 is a desktop processor specification, unavailable in laptop configurations. Additionally, given the niche use case that durable laptops fulfill, this laptop segment is not updated as frequently by manufacturers with the newest components as with other mainstream product lines. Will GWA accept an 11th generation Intel i7 processor designed for this item?	Item 4.0 CPU specification now reads: 11th Gen Intel Core i5-1135G7 or better.
10.	Relative to Item 5.0, specification for "CPU - 12th Generation Intel Core i7," will GWA accept an 11th Generation Intel Core i7 processor?	No.
11.	<p>Relative to Item 5.0, specification for "Storage- 512GB Solid State Drive (expandable option to upgrade to 1TB)":</p> <p>a. Computers in the tablet form factor typically, do not allow for many expansion options. Will GWA accept a configuration with a single drive slot containing a single 512GB drive, which can be removed and replaced with a 1TB option at a later time?</p> <p>b. Is GWA requiring this bid item to include the 1TB storage device?</p>	<p>GWA may purchase a 512GB model or a 1TB model, depending on the use case.</p> <p>A new Item No. 5.3 is added to the bid to read: Additional cost for Item No 5.0 with 1TB Solid State Drive as a substitute for 512GB Solid State Drive.</p> <p>Item 5.0 Storage specification now reads: Storage – 512GB Solid State Drive.</p>
12.	Relative to Item 6.0, specification for "Memory/RAM -16GB": Android tablet OEMs typically do not offer this amount of RAM in Android tablets. Will GWA accept 8GB RAM for this bid item?	No.



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13.	Relative to Item 6.0, IFB specifies two operating systems: "Operating System-Android 9 Pie" and ((Operating System - Windows 11 Pro x64." Please clarify which is the required operating system for this bid item.	Item 6.0 Operating System specification "Operating System – Windows 11 Pro x64" is removed.
14.	Relative to Item 6.0, specification for "Additional Accessories-Compatible Docking Station with 2+ Video Ports, Ethernet, USB ports, Durable case with cover/keyboard, Bluetooth mouse": a. Are the accessories for this bid item required to be TAA-compliant? b. As specified, the requirements for the Additional Accessories are typical for Windows devices and are not collectively available in a single docking station device that would be compatible for use with the Android tablet. Android tablet OEMs typically do not design their products to support desktop-oriented functions such as 2+ external displays and connectivity via ethernet. Further, given the IFB's general specifications for "single manufacturer" branding and "TAA-compliant" for this bid item, the IFB specifications for this bid item are conflicting are unobtainable. Please clarify this specification or confirm if the "Additional Accessories..." requirement should be removed from this bid item.	General Specifications for Items 1.0 through 6.0 now reads: <ul style="list-style-type: none">• Preloaded software on all devices must have its license activated through the manufacturer.• Hardware and equipment must be fully assembled and bear the branding of a single manufacturer countries (not applicable to Item 6.0).• Fully assembled equipment/hardware manufacturers must have current ISO certification.• Vendors must be either manufacturers or authorized resellers of fully assembled equipment/hardware.• All equipment must have on-island parts and Labor replacement warranty, inclusive of shipping and handling fees.• Vendors must have an on-island service center staffed by A+ certified or manufacturer-certified technicians.• Equipment must be manufactured and assembled within designated TAA-compliant countries (not applicable to Item 6.0 accessories).

15.	Relative to Item 8.0, specification for "Cable Length: 6ft," will GWA accept a mouse with cable length 5.58 feet?	Yes.
16.	<p>Relative to Item 10.0, IFB specifies "Audio Output: 3mm output connector" AND "Connections: USB-A or USB-C"</p> <p>a. 3mm output connector is not standard for this device. Is GWA requesting for a 3.5mm INPUT connection for the headset?</p> <p>i. If yes, is the USS-A or USS-C specification also referring to the INPUT connection for the headset?</p> <p>ii. If no, please clarify the requirement for 3mm output connector as headsets typically do not support audio output, especially in a 3mm form factor.</p> <p>b. Is a vendor bid compliant with this bid item if the bidder positions any one of 3.5mm, USS-A, or USS-C as an input connection?</p>	<p>The headset should support audio output through either a 3.5mm connector or USB-A/USB-C if available. The preferred brands for these connectors are OEM or reputable brands.</p> <p>Item 10.0 Connections specification now reads: Audio input and output: 3mm jack, USB-A or USB-C connectors.</p> <p>Item 10.0 Audio Output specification is removed.</p>
17.	<p>Relative to Item 11.0, IFB specifies "Audio Output: 3mm output connector."</p> <p>a. Web cameras typically do not output audio. Please confirm if this specification should be removed from this bid item.</p>	Item 11.0 Audio Output specification is removed.
18.	<p>Relative to Item 12.0, IFB specifies "Output/Input Voltage: 220V." UPS units for the 450 max configurable power specification typically, do not require 220V.</p> <p>a. Will GWA accept an uninterruptible power supply with an Output/Input voltage of 120V?</p>	<p>Yes.</p> <p>Item 12.0 Minimum Technical Specification for Output/Input Voltage now reads: 120V.</p>



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19.	Relative to Item 12.0, IFB specifies "14-minute runtime for 1 workstation." As runtimes of batteries on uninterruptible power supplies are highly dependent on the consumption rate of the appliance connected to it, please provide the maximum power draw of the referenced workstation.	<p>Maximum power draw is 450 Watts with 850 VA.</p> <p>Item 12.0 Minimum Technical Specification for Runtime now reads: 14-minute runtime (half-load).</p>
20.	Relative to Item 12.0, IFB specifies "Minimum 1-year warranty (vendor to handle testing and replacements)." Please define the requirement for "testing,"	<p>Item 12.0 Minimum Technical Specification for warranty now reads: Minimum 1-year warranty (vendor responsible to repair or replace defective units and cover associated shipping costs)</p>
21.	<p>Relative to Item 13.0, IFB Specifies "Output/Input Voltage: 220V". UPS units for the 650 max configurable power specification typically do not require 220V.</p> <p style="padding-left: 40px;">a. Will GWA accept an uninterruptible power supply with an Output/Input voltage of 120V?</p>	<p>Yes.</p> <p>Item 13.0 Minimum Technical Specification for Output/Input Voltage now reads: 120V.</p>
22.	Relative to Item 13.0, IFB specifies "14-minute runtime for 1 workstation". As runtimes of batteries on uninterruptible power supplies are highly dependent on the consumption rate of the appliance connected to it, please provide the maximum power draw of the referenced workstation.	<p>The maximum power draw is 650 Watts with 1200VA.</p> <p>Item 13.0 Minimum Technical Specification for Runtime now reads: 14-minute runtime (half-load).</p>
23.	Relative to Item 13.0, IFB Specifies "Minimum 1-year warranty (vendor to handle testing and replacements). Please define the requirement for testing.	<p>Item 13.0 Minimum Technical Specification for warranty now reads: Minimum 1-year warranty (vendor responsible to repair or replace defective units and cover associated shipping costs)</p>

24.	Relative to Item 14.0, IFB specifies both "Max Configurable Power: 1.0k Watts/ 1.0k VA," and "Max Configurable Power: 300 Watts." Please clarify which is the correct power requirement for this bid item.	Item 14.0 Minimum Technical Specification "Max Configurable Power: 300 Watts" is removed.
25.	Relative to Item 14.0, IFB specifies "Output/Input Voltage: 220V." Will GWA accept an uninterruptible power supply with an Output/Input Voltage of 120V?	Yes.
26.	Relative to Item 14.0, IFB specifies "14-minute runtime." As runtimes of batteries on uninterruptible power supplies are highly dependent on the consumption rate of the appliance connected to it, please provide the maximum power draw of the appliance(s) that will connect to it.	Maximum power draw is 1.0k Watts with 1200VA. Item 14.0 Minimum Technical Specification for Runtime now reads: 14-minute runtime (half-load).
27.	Relative to Item 14.0, IFB Specifies "Minimum 9 Outlets." Will GWA accept an uninterruptible power supply with 8 outlets?	Yes.
28.	Relative to Item 14.0, IFB Specifies "Minimum 1-year warranty (vendor to handle testing and replacements). Please define the requirement for "testing."	Item 14.0 Minimum Technical Specification for warranty now reads: Minimum 1-year warranty (vendor responsible to repair or replace defective units and cover associated shipping costs)
29.	IFB Section IV. Special Provisions, Item 5. Delivery, on page 34 of the IFB, indicates "Delivery time is 45 days after receipt of order (ARO)." TAA-compliant products necessarily have longer lead times due to different supply chain requirements. Will GWA extend the delivery time to 90-120 days ARO?	IFB Section IV. Special Provisions, Item 5. Delivery now reads "Delivery time is 105 days after receipt of order (ARO).
30.	IFB Section IV. Special Provisions, Item 6. Warranty and Service, on page 35 of the IFB, indicates "The bidder shall also warrant all goods and services provided under this Bid to be free from manufacturer's defects for a period of not less than one (1) year after	To resolve the conflict between the optional warranty and the standard manufacturer warranty specified in the IFB Section IV, the following specification shall apply:



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	<p>receipt of goods unless the manufacturer provides for a longer standard warranty, in which case, the longer term shall apply," The IFB Bid Form for Items 1.0 through 6.0 includes separate line items for "1 Year Optional Warranty on Hardware." Is the 1-year warranty for Items 1.0, 2.0, 3.0, 4.0, 5.0, and 6.0. required or optional?</p> <p>a. If the 1-year warranty is required, please clarify the IFB Description for Items 1.1, 2.1, 3.1, 4.1, 5.1 and 6.1</p>	<p>1. Standard Manufacturer Warranty:</p> <ul style="list-style-type: none">• All hardware provided under this Bid shall be warranted by the manufacturer from defects for a period of not less than one (1) year after receipt of goods.• If the manufacturer provides for a longer standard warranty period than one (1) year, the longer term shall apply. <p>2. Optional Warranty:</p> <ul style="list-style-type: none">• The optional warranties specified in the IFB Bid Forms for Items 1.0 through 6.0 shall be considered as an additional service contract warranty option.• Bidders must provide the optional warranty on hardware as a separate line item in their bid, but it is not a requirement for compliance with the standard warranty provision mentioned above.
31.	<p>Should GWA responses require further clarification for IFB specification clarity, will GWA accept follow-up questions to GWA responses?</p>	<p>Yes.</p>
32.	<p>We respectfully request a two-week extension in the bid submission deadline to allow for adequate preparation time upon receipt of GWA responses to questions.</p>	<p>New Submission date; May 14, 2024 @ 3:00 pm.</p>
33.	<p>How are bids submitted? Are they emailed or physically mailed?</p>	<p>Bids are to be hand delivered or mailed and must be received at GWA Procurement Office on or before the date and time set for opening,</p>

34.	Could you please let me know if we can request for extension on the due date of April 10 th . Would April 23 rd be acceptable?	New Submission date; May 14, 2024 @ 3:00 pm.
35.	Reference page 10, of IFB 2024-15, Item No. 6.0: Android Tablet-Minimum requirements: Operating System-Windows 11 Pro x 64. Please clarify this requirement.	Item 6.0 Operating System specification “Operating System – Windows 11 Pro x64” is removed.
36.	Reference page 14, of IFB 2024-15, Item No. 12.0: Output/Input Voltage: 220V. Please clarify if this is a hard requirement?	No. Item 12.0 Minimum Technical Specification for Output/Input Voltage now reads: 120V.

Bidders are also notified to visit the GWA website: www.guamwaterworks.org to ensure that any addenda to the bid, answers to questions, and reminders are communicated to all bidders during the solicitation process.

Miguel C. Bordallo, P.E.
General Manager

Date