



GUAM WATERWORKS AUTHORITY

“Better Water. Better Lives.”
 Gloria B. Nelson Public Services Building
 688 Route 15, Mangilao, Guam 96913
 PH: 300-6026/6027 Fax: 649-3750

GWA RFP No. 2020-04 relative to CUSTOMER ENGAGEMENT SERVICES


Response to Inquiries No. 4

This Addendum and Response to Request for Information (RFI) is issued to modify the previously issued bid documents and/or given for informational purposes and to the extent the responses below modify the bid documents, please treat them as an amendment to the Bid. The following responses are in response to RFIs received from potential bidders on September 07, 2020.

REFERENCE:	QUESTION/INQUIRY AS SUBMITTED:	GWA RESPONSE:
Questions from September 07, 2020		
1.	What proportion of total revenue is generated by residential accounts, and what proportion is generated by residential accounts?	The following information is available on the GWA website... http://guamwaterworks.org/internal-audit-division/reports/ http://guamwaterworks.org/wp-content/uploads/2020/04/2018-Annual-Report-v4_FINAL.pdf http://guamwaterworks.org/financial-reports/

Bidders are also notified to visit GWA website: www.guamwaterworks.org to ensure that addenda to the bid, answers to questions, and reminders are communicated to all bidders throughout the solicitation process.

9.9.2020
 Date


 Miguel C. Bordallo, P.E.
 General Manager